

Uptown Outback Shipping Information

General Information

Thank you for your interest in our delivery process.

As a small business, it is our priority that your shopping experience with us exceeds your expectations. We strive to ensure that our purchase and delivery process, is simple, transparent, reliable and prompt.

Our deliveries will be contracted through a contractor of our choosing. If delivering to a business address or apartment, please be specific and clear about the details.

You will usually be able to request either a Signature on Delivery option, or Authority to Leave (without signature). However, where you have opted for Authority to Leave, Uptown Outback will not accept liability for goods subsequently reported as undelivered, lost, stolen or damaged. We reserve the right to over-ride your request and lodge a Signature on Delivery option, to assist with our freight insurance options.

How much will my delivery cost?

Standard orders will incur a fee as per current Australia Post charges. Overseas posting can be arranged by special request.

What is my estimated delivery time?

We do not participate in drop shipping, so you can be assured that all our advertised stock is actually held in our Brisbane depot, and is usually available for next working day dispatch.

Receipt of goods will then be determined by standard Australian courier delivery practices.

Depot Pickup Option

Uptown Outback is located in Thornlands, Redland City Coast, Brisbane area, Queensland 4164.

Free pickup can be arranged by selecting the collection option at Checkout, and contacting us by email, phone, or Facebook.